

Annex B: OA Membership fees – 2020/21

Category	Budget size / Turnover	Ombudsman Member*	Complaint Handler Member
XXXS	Under £200k	£845	£340
XXS	£200k-500k	£1,275	£510
XS	£500k-£2m	£2,750	£1,100
S1	£2m - £5m	£4,030	£1,600
S2	£5m - £10m	£5,500	£2,200
M1	£10m - £15m	£7,000	£2,800
M2	£15m - £20m	£8,000	£3,200
L1	£20m - £25m	£9,000	£3,600
L2	£25m - £30m	£10,000	£4,000
XL	£30m - £40m	£10,500	£4,200
XXL	£40m - £50m	£11,500	£4,600
XXXL	Over £50m	£12,500	£5,000

Note: *Ombudsman Members outside Europe pay Complaint Handler Member rate

Associate Membership

- Corporate Associate: £2,000
- Individual Associate: £75