# OA Membership fees – 2021-2022

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| **Category** | **Budget size / Turnover** | **Ombudsman Member\*** | **Complaint Handler Member** |
| **XXXS** | **Under £200k** | **£850** | **£340** |
| **XXS** | **£200k-500k** | **£1,280** | **£510** |
| **XS** | **£500k-£2m** | **£2,760** | **£1,100** |
| **S1** | **£2m - £5m** | **£4,050** | **£1,610** |
| **S2** | **£5m - £10m** | **£5,520** | **£2,210** |
| **M1** | **£10m - £15m** | **£7,030** | **£2,810** |
| **M2** | **£15m - £20m** | **£8,030** | **£3,210** |
| **L1** | **£20m - £25m** | **£9,040** | **£3,610** |
| **L2** | **£25m - £30m** | **£10,040** | **£4,020** |
| **XL** | **£30m - £40m** | **£10,540** | **£4,220** |
| **XXL** | **£40m - £50m** | **£11,550** | **£4,620** |
| **XXXL** | **Over £50m** | **£12,550** | **£5,020** |

Note: \*Ombudsman Members outside Europe pay Complaint Handler Member rate

# Associate Membership

* Corporate Associate: £2,000
* Individual Associate: £75