

Strength through diversity
2021 OA Conference - Wednesday, 15 September

Session Time (GMT)	Session Type	Duration (mins)
09:30 – 10:00	Virtual event portal check-in	30
10:00 – 10:20	Welcome & Opening Address	20
10:20 – 10:40	<i>Plenary:</i> Charlotte Valeur (founder of Global Governance Group and former Chair of the Institute of Directors), on the value of cognitive diversity / neurodiversity to break out of ‘group think’ and echo chambers.	20
10:40 – 11:00	<i>Plenary:</i> Elizabeth Linos (University of California, Berkeley), on how ‘belonging’ can reduce burnout on the front line.	20
11:00 – 11:20	Networking Break (Coffee Roulette)	20
11:20 – 11:30	Comfort & Screen Break	10
11:30 – 12:15	<i>Workshops</i>	
	1. Recruiting the right people: Workshop exploring what members are doing to ensure diverse recruitment, including anonymous sifting, skills-based recruitment, and reporting diversity demographics	45
	2. Harnessing diversity: Presentations on work members are doing to harness diversity including reverse mentoring, Inclusive Leadership programme, Employee Networks.	45
	3. Future of work: Presentations on the cultural shift from ‘office first’, the move to blended working, and recruiting and training staff remotely.	45
12:15 – 12:35	Networking Break (Coffee Roulette)	20
12:35 – 13:00	<i>On-demand videos (5 mins each):</i> 1. OA Mentoring Scheme 2. OA Community and Networks 3. How OIA have incorporated ‘kindness’ into their work 4. Policy Network’s ‘Signposting’ project 5. Developing an evidence base (PHSO’s monitoring of the demographic of complainants throughout the lifecycle of a case)	25
13:00 – 14:00 LUNCH		

Session Time (GMT)	Session Type	Duration (mins)
14:00 – 14:05	Welcome back	5
14:05 – 14:50	<i>Workshops</i>	
	1. Supporting staff: how can members ensure staff are supported and protected both in and outside the office.	45
	2. Reaching the excluded: what members are doing to engage with communities that often find it difficult to make their voices heard.	45
	3. Review of OA Membership Criteria: Workshop to explore what issues should be taken into account when the review of the OA's membership criteria is undertaken later in the year.	45
14:50 – 15:00	Networking / Comfort Break (Coffee Roulette)	10
15:00 – 15:40	<i>Plenary:</i> Panel with Charlotte Valeur & Elizabeth Linos – reflecting on improving and harnessing diversity.	40
15:40 – 15:45	Closing Address	5