

Declaration of Interests 2021-2022

NAME: John Robert Munton

I hereby declare the following interests (please state 'None' in each case where there are no interests).

Employment:

Director – CEDR Services Limited
Director – Independent Sector Complaints Adjudication Service

Interests in OA member organisations:

Director of at the Centre for Effective Dispute Resolution trading at CEDR Services Limited (CEDR).

General business interests:

CEDR operates a number of complaint handler dispute resolution schemes addressing complaints between businesses, SME's, micro businesses and consumers:

- Aviation
- Banking
- Cavity wall insulation
- Communications
- Funeral services
- Gambling & Gaming
- Glass & Glazing
- Postal services
- Package holidays
- Private Healthcare
- New Homes
- Renewable energy
- Surveying
- Water & Sewerage

Interests of close family members, close associates or persons living in the same household who have interests related to the OA's business:

None

Other matters to note:

None