# OA Membership fees: 2024-2025

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| **Category** | **Budget size / Turnover** | **Ombudsman Member\*** | **Complaint Handler Member** |
| **XXXS** | **Under £200k** | **£1,040** | **£435** |
| **XXS** | **£200k-500k** | **£1,565** | **£650** |
| **XS** | **£500k-£2m** | **£3,380** | **£1,400** |
| **S1** | **£2m - £5m** | **£4,950** | **£2,045** |
| **S2** | **£5m - £10m** | **£6,755** | **£2,810** |
| **M1** | **£10m - £15m** | **£8,605** | **£4,505** |
| **M2** | **£15m - £20m** | **£9,830** | **£5,085** |
| **L1** | **£20m - £25m** | **£11,065** | **£5,775** |
| **L2** | **£25m - £30m** | **£12,290** | **£6,350** |
| **XL** | **£30m - £40m** | **£12,905** | **£6,930** |
| **XXL** | **£40m - £50m** | **£14,140** | **£7,510** |
| **XXXL** | **Over £50m** | **£15,365** | **£8,085** |

Note: \*Ombudsman Members outside Europe pay Complaint Handler Member rate

# Associate Membership

* Corporate Associate: £2,450
* Individual Associate: £92.50